

# Emirates European Hospital Project Management Milestones

### Phase I

Development and Setup Time Frame 1-2 months

- Conduct Feasibility Study
- ✓ Develop Business Plan
- Develop the financial projections
- Preliminary staffing plan

### Phase I

#### SCOPEOFWORK

- Conduct a Feasibility Study to validate hospital project
- Develop the associated Business Plan and related Financial Projections

#### **DELIVERABLES**

 Feasibility Study serves to validate the proposed hospital project's operational and financial feasibility from a strategic perspective.

### Phase I

**Business Plan** gleams information from the feasibility study to develop the proposed hospital's framework and a preliminary operational plan. Also serves as a prospectus grade document.

- \* Hospital size
- \* Scope and breadth of hospital service
- \* Preliminary employee and medical staff plan
- Asses the project operational costs and external service suppliers
- Develop future strategic objectives and marketing strategies
- \* 5 year financial projectionsincluding opening financial statements of operation, balance sheet, and cash flow statement.

### Phase II

#### **PROJECT MANAGEMENT**

**CONSULTING TIME FRAME: 3-6 MONTHS** 

- ✓ Operating procedures Development
- ✓ Equipment planning
- Development of bylaws for the board and medical stuff
- ✓ Establish governance structure

### Phase II

#### Deliverables

- Detail Room Program: works with architects to assure each room is appropriately equipped with medical gases, electrical needs and other necessities for both clinical and diagnostic areas.
- \* **Equipment Plan:** will develop the list of clinical equipment, supplies and furniture necessary to open the hospital to be approved by the Board of Directors.
- \* **HIT Plan:** will develop the implementation plan for selected HIT system, as well as, evaluate the leasing and/or purchase of hardware and software relevant to the project.
- \* **By laws for the Hospital Board and Medical Staff: Hospital** Governance will conform to Accreditation standards as well as develop a system that can be audited to ensure transparency in all transactions.
- \* **General Hospital Organization**("Hierarchy of Control):To be approved by the Board of Directors.

### Phase III

Pre operation and commissioning Time frame: 3-6 months

- \* Staffing core operating team
- \* General staffing and recruitment
- Implement operating policies and procedures
- Implement process design and protocol
- Equipment procurement and installation
- \* Establish financial controls and measures
- Hospital Commissioning

### Phase III

#### Scope of work

- Placement of CEO and staffing of the core operating team
- Recruitment of physicians and general staff
- Implement operating policies and procedures
- Implement process design and protocol
- \* Equipment planning, procurement, installation and training
- Implementation the Health Information Technology (HIT)
- Develop and implement methods of procurement
- Establish financial controls and measures
- Hospital commissioning

#### Phase III

#### DELIVERABLES

- \* Operating Plan and Procedures
- \* Employee Policies and Procedures
- \* Job Descriptions, Employee handbooks, and Salary/Benefit Structures
- \* Medical Equipment Planning, Procurement, Installation and Training Plan

## Phase 4

#### Operations

- Time frame: 5 10 years
- Turnkey executive management and control of daily business operations
- Implement international mode of clinical procedures and medical care
- Implement quality improvement and patient safety framework
- Implement Atlas's best practice financial and operations management
- Recruitment, training and retention of physicians, nurses and hospital staff
- \* Selection/implementation of HIT System

### Phase IV

#### SCOPEOFWORK

- Turnkey executive management
- Management and control of daily business operations
- Recruitment, training and retention of physicians, nurses and hospital staff
- Implement international mode of clinical procedures and medical care
- Implement quality improvement and patient safety framework
- Implement Atlas's best practice financial and operations management service

### Phase IV

#### DELIVERABLES

- \* Clinical Practice and Medical Care Model
- \* Framework for Quality and Patient Safety Programs
- \* Financial and Operation Management Services Plan
- \* Hospital performance benchmark data
- \* Marketing and Branding Implementation Plan
- Monthly Reports: formal monthly reports prepared for Hospital Board and investors. Reports include comparison against budget, variance analysis and benchmarks